TODAY'S SPEAKERS

Susan Hunt Stephens Founder and CEO, WeSpire @goWeSpire

Melissa Chelminiak

Director of Mission Engagement & Education, Aveda Corporation

Malika Harrison Community Engagement and Program Manager @alcoa

> John Davies Vice President & Senior Analyst @greenbizjd









THE POWER OF POSITIVE ACTIONS

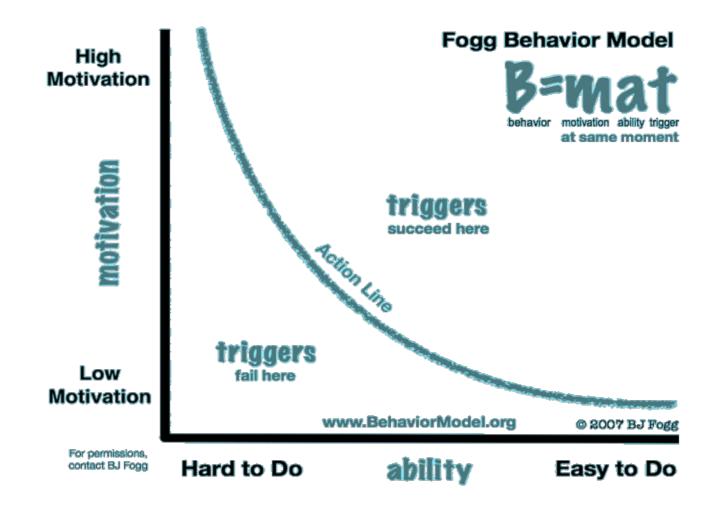
Employees are far more engaged when their work gives them an opportunity to make a positive difference in the world.¹

1. Aon Hewitt's "2014 Trends in Global Employee Engagement" (Wall Street Journal, April 30, 2014)



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Fogg Behavior Design Model





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Intent to Action

Behavior Change: how to get people to care enough to take action?

 Become aware of unconscious assumptions that get in the way of action.

Tap into the places people care about.





4 Quadrants of Engagement

- 1. Behavior Change: using tools-based levers delivering content at the right time to the right user
- 2. Culture: targeted values based work, storytelling, belief systems, etc. with messaging = purpose
- 3. Technology: applying systems and platform infrastructure to make systemic impact
- 4. Emotional/Affective/Experiential: affecting how do people feel and relate at that unconscious level

"Real engagement unleashes our potential and leverages our innate need to experience ourselves as creative beings."

Quadrants & Quote Source: Renee Lertzman, PhD <u>http://reneelertzman.com</u>



The Science of Behavior

Behavioral science and the power of social and game mechanics create an interactive platform that encourages employee motivation, collaboration, and communication.



Employee Engagement Goal: Volunteering



A Proven Methodology





Customer Spotlight: Sony Electronics

Motivation for Using WeSpire

- Engage employees in Sony Group's Corporate wide Environmental Vision
- Scale offline programs & initiatives to reach more employees
- Track & measure program participation & impact

6 months after launching their Green
Workspace Certification project using
WeSpire, Sony Electronics saved
\$84 per participating employee.

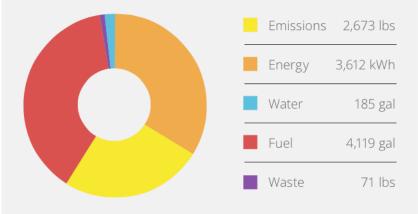
DIRECT COST SAVINGS: \$11,000+ PER USER SAVINGS: \$84





Customer Spotlight: MGM Resorts International

TOTAL SAVINGS PER USER: \$600+





\$600+ saved per employee in one year

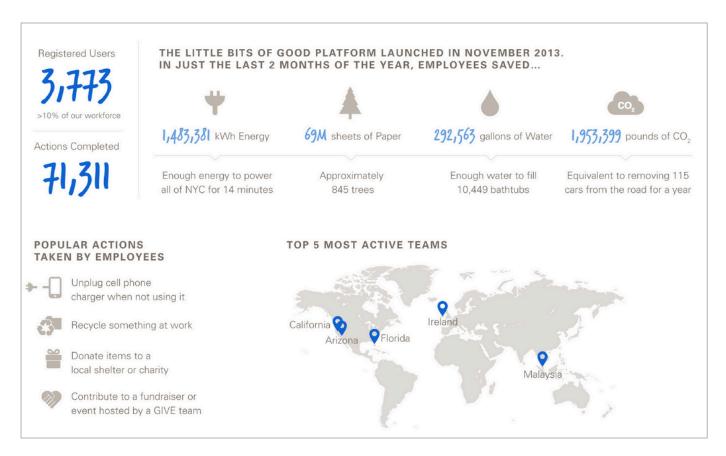
18,000+ employees participating, **30%** of their total workforce, and still growing

3.4% increase in employee opinion score from 2013-2014, directly correlated to MGM's WeSpire iteration, "My Green Advantage"



Customer Spotlight: eBay

eBay's 2013 Social Innovation Report showcased their first two months of impacts from their WeSpire iteration, "Little Bits of Good":







With the only configurable library consisting of hundreds of action-based programs backed by applied behavioral science, WeSpire enables individuals and entire organizations to create brand value for customers, shareholders and employees alike.



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Framework for the Journey

lust starting

		Just starting	
Small	Short duration experiences Green Teams Workshops/Seminars	Volunteer Days Storytelling Digital Programs: personal focus	Large Target Population
	Key change initiatives Long duration, transformative experiences	Short duration experiences Skill-based volunteering Digital Program role based focu Embedded in cultu	

Program Maturity



Additional Resources

1. WeSpire's Employee Engagement Network Effect

(Originally presented at GreenBiz Forum 2015)

- Recorded Presentation: <u>http://www.greenbiz.com/video/susan-hunt-stevens-employee-</u> <u>engagement-network-effect</u>
- Presentation slides: <u>http://www.slideshare.net/WeSpire/the-network-effect-of-employee-engagement</u>
- 2. WeSpire's New Research Report: "The Evolution of Employee Engagement" Published June 2015

*JeSpire

ire.com/resource/evolution-of-employee-engagement-